

26 November 2020 at 7.00 pm

This meeting will be held virtually via Zoom, and
livestreamed here:

https://www.youtube.com/channel/UCIT1f_F50fvTzxjZk6Zqn6g

Despatched: 18.11.20



Improvement & Innovation Advisory Committee

Membership:

Chairman, Cllr. Fleming; Vice-Chairman, Cllr. Bayley
Cllrs. Abraham, Andrews, Clayton, Esler, Eyre, Hogarth, Maskell, McGregor, Nelson
and Waterton

	Pages	Contact
Apologies for Absence		
1. Minutes	(Pages 1 - 4)	
To agree minutes of the meeting of the Advisory Committee held on 8 October 2020, as a correct record.		
2. Declarations of interest		
Any declarations not already registered.		
3. Actions form previous meeting (if any)		
4. Update from Portfolio Holder		
5. Referral from Cabinet or the Audit Committee (if any)		
6. Customer Redesign	(Pages 5 - 6)	Amy Wilton Tel: 01732 227280
7. Work plan	(Pages 7 - 8)	

EXEMPT INFORMATION

At the time of preparing this agenda there were no exempt items. During any such items which may arise the meeting is likely NOT to be open to the public.

If you wish to obtain further factual information on any of the agenda items listed above, please contact the named officer prior to the day of the meeting.

Should you need this agenda or any of the reports in a different format, or have any other queries concerning this agenda or the meeting please contact Democratic Services on 01732 227000 or democratic.services@sevenoaks.gov.uk.